



Merchant Maintenance Program Form and/or Returned Merchandise Authorization Form
 Program will only apply to Payment Card Industry compliant equipment

Date: _____

Tech. Rep. Name: _____

DBA Name: _____

Owner's Name: _____

MID #: _____

Merchant Address: _____

City: _____ State: _____ Zip: _____

Phone Number: _____

Select the Level of Service Required

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MMP Full Service Agreement Cost \$14.99 [†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$285.00*[†] \$635.00* [†] (Wireless or Signature capture Pin pads) Next day shipping included	MMP Equipment Service Agreement Cost \$11.99 [†] <i>per terminal/peripheral per month</i> & One-time terminal/peripheral Replacement Fee of \$285.00*[†] \$635.00* [†] (Wireless or Signature capture Pin pads) Next day shipping included	MMP Supplies Service Agreement Cost \$7.99 [†] <i>per terminal/peripheral per month</i> (Wireless or Signature capture Pin pads) Ground shipping included	RMA** One Time Replacement Fee \$200.00 [†] Next day shipping included 30 Days Warranty	RMA** One Time Replacement Fee \$405.00 [†] Next day shipping included 30 Days Warranty	RMA** One Time Replacement Fee \$725.00 [†] Next day shipping included 30 Days Warranty
Program Includes: Replacement Free supplies Program Requires: 12 month Minimum Commitment	Program Includes: Replacement Program Requires: 12 month Minimum Commitment	Program Includes: Free supplies ONLY Program Requires: 12 month Minimum Commitment	Program Includes: One time replacement of Peripherals: Pin pad, Regular check reader, Card reader and Printer	Program Includes: One time replacement of Regular POS terminals and Check imagers	Program Includes: One time replacement of Wireless and Signature capture Pin pads

* If equipment is replaced through MMP, equipment is under warranty for the life of the MMP.
 **The Cynergy Data RMA will be effective for those merchants whose terminals have previously functioned properly for at least one statement cycle on/with Cynergy Data. The RMA will not be effective for those terminals that have never submitted or settled batch/transactions. To avoid being charged full price for a replacement terminal, the merchant must send in the damaged terminal within seven (7) business days from the date the replaced terminal was received.
 † Fees and Terms subject to change without notice.
Note: This Program does not cover terminals/peripherals that have been subject to: water damage; and (ii) Products that have been damaged due to alteration or modification. In these cases, the merchant will be charged the full purchase price of the "swapped" equipment.

Terminals that must be replaced: _____

Signature Required _____ Name and Title _____

Fax this form to 877-260-9736 "Attn: Customer Service"

FOR CYNERGY DATA USE ONLY	VIMAS System By: _____ Date: _____
	Merchant Accounting System By: _____ Date: _____